FOR IMMEDIATE RELEASE

Change Notice: VR-3060

VR-3060

Model: VR-3060
Chipset: From BR63138 to BR63136
Version: See Below

Technical Release Date: November 23, 2016

Change: The core chipset in the VR-3060 will be changing from the Broadcom 63138 to the Broadcom 63136. There will be no change to the performance, features or model number.

Purpose: Broadcom's global chipset availability has made the Broadcom 63136 a better choice for the VR-3060.

Effect(s): New custom software will be required for these new units. The new custom software will be backwards compatible with all previous versions of the VR-3060.

Background:

- The Broadcom 63136 chipset is specifically designed for single-line VDSL devices (i.e., the VR-3060). The Broadcom 63138 supports bonded VDSL- which is not needed for the VR-3060.
- Development using the Broadcom 63138 chipset enabled early development and manufacturing of the VR-3060. Devices shipped from Comtrend after February 1, 2017 will likely be using the newer Broadcom 63136 chipset hardware.

Action items:
Comtrend is proactively creating new custom software for customers today. Each customer needs to confirm the acceptability of the new software prior to February 1, 2017 to avoid a potential incompatibility with VR-3060s using the new Broadcom 63136 chipset.

FAQ's

Q: What happens if I load the old software onto a new unit?
A: The upgrade will not work. The unit will not be harmed, but the upgrade will fail. The old software simply fails its confirmation of its expected processor.

Q: When will the new units replace the old in the channel?
A: Units shipped after January 1st, will likely have the new Broadcom 63136 chipset.

Q: Is there a change in cost; is this an older chipset?
A: There is no difference in cost, as this is a newer Broadcom chipset.

Q: Is there any way to tell which processor a unit has on board?
A: Yes. VR-3060's with the newer BR63136 processor will have a part number starting from 732129-003. The BR63138 units ends with 001 or 002.

Q: What do I do next?
A: Your Comtrend sales engineer will be responsible for getting your new code to you. Please reach out as soon as possible if you would like to implement any changes in your configuration(s) or if you have any other questions or concerns. Your sales engineer can also assist in getting you samples of the new VR-3060 when they arrive.

Your Comtrend Support Team

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